

Want any reassurance about Holker IT and what we do?

Don't just take our word for it...

The client

Network Security for Detectronic Ltd, Colne. Specialists in the design, manufacture, marketing and maintenance of ultrasonic velocity-area flow meters. Detectronic work in partnership with UK, European and International water companies, helping to prevent flooding, reduce pollution and improve rivers and bathing water. Customers include the Ministry of Defence.

The project

To configure and install a complete IT network security system including two main servers and a WatchGuard firewall. To create multiple VLANs, with real-time failover system for the servers and to work with third parties to ensure the network met with Detectronic's precise requirements.

The challenges

Detectronic had a double dilemma; dissatisfied with existing IT supplier and contemplating an imminent move of premises from Nelson to Colne. They needed major IT work – against a double-quick timescale.

They described themselves as an 'IT intensive' operation and came to Holker IT for not only a network update, but also the implementation of a sound, reliable IT infrastructure. Holker IT installed a two server, Microsoft compatible function, plus an offsite storage option for extra back-up.



“Holker IT struck us as a firm we could rely on and trust and that has certainly proved to be the case”. - Detectronic

The WatchGuard firewall is not only one of the fastest and most agile in the industry it is very futureproof. Detectronic can now grow over time, adding extra security functions as and when needed. Four engineers and technicians were involved and the project started in earnest on a Friday and was 90% completed by the Monday morning, including the installation of the servers, wireless system, firewall and lease lines. All the cabling was finished on schedule and the various PCs moved across, re-configured and double checked.





DETECTRONIC
FLOW MEASUREMENT AND DATA DELIVERY

Most of what we do is IT dependant, particularly customer data and storage and the way we measure the flow of sewer networks around the globe. We also have very specific technology requirements, particularly given our work with the MOD.

We simply cannot take risks with security. We were also moving premises and needed to be IT functional as quickly as possible. Holker IT impressed us through the knowledge and drive of the managing director (Matthew Metcalfe) and the professionalism of the team. The fact that they were in Colne, the town we were moving to, helped, but was not the main factor. Holker IT struck us as a firm we could rely on and trust and

that has certainly proved to be the case. We moved from our former premises in Nelson to Colne and were up and running almost straight away, I would say IT functional within a few days which was remarkable. We suffered minimum disruption and, whenever support issues arose, they were solved without fuss or delay. We continue to use Holker IT and have recommended the company to partners and business associates. Matthew actually flew out to Ireland with me to install a server for a client and they were equally impressed.

Steve Woods
Managing Director, Detectronic

