

Want any reassurance about Holker IT and what we do?

Don't just take our word for it...

The client

VSF Garage Group, Bury. Specialists in concrete sectional garage refurbishments and suppliers of premium replacement garages. Listed as the largest company in its sector in the UK, with commercial contracts numbering local authorities, housing associations, schools/colleges and industrial units.

The project

To install a new IT, including server and 10 desktops, and cutting-edge VOIP telephone system with dedicated circuit and site-to-site VPN solution to work with call centre and establish call recording; as well as on-going maintenance and support. Basically, due to expansion, VSF required the creation and installation of a brand new network from switches to cabling.

The challenges

VSF was on the move back in 2009. They had outgrown their original unit in Bury and were moving to premises 'five times bigger' at Gail House, now the firm's national headquarters. There was no previous IT infrastructure, but rapid growth had necessitated major change; not least in the provision of a telephone system connecting all office staff, including ADSL FTTC network to create a one-point-of-call facility should the need arise. Holker IT's engineers and technicians worked from scratch and successfully managed to keep the former office operational until everything switched across.



"We discovered Holker IT through a business partner in Bolton... they immediately grasped the project and made what could have been a difficult few days very straightforward."

- VSF Group



It was a big undertaking. VSF was growing at a rapid rate and the existing technology was clearly no longer sufficient. I had just joined the firm after achieving a university degree in IT.

It meant I had an understanding of what we required, but the expertise of Holker IT proved priceless. We discovered Holker IT through a business partner in Bolton who had helped us with our website and had heard that they came well recommended for connectivity solutions and telephone systems. They immediately grasped the project and made what could have been a difficult few days very straightforward. The systems they



installed, both in terms of IT and telephone connectivity, have continued to work well and we have since had them back to set us up with wifi. We took up the option of a support and maintenance contract and the support desk/remote helpline is just brilliant, instant solutions on the spot and you never feel as though you are a nuisance. I have got to know the guys there well over the years and sometimes pop along for a brew and a chat - that is the sort of relationship we have, professional and friendly.

Luke Barlow
Office Manager, VSF Group

