

Want any reassurance about Holker IT and what we do?

Don't just take our word for it...

The client

Manchester Women's Aid Domestic Abuse service offers information, advice and support about all forms of domestic & sexual abuse and violence. The organisation provides both face to face support as well as telephone consultation and aims to uphold the principles that everyone has a right to live a life free from fear, violence and abuse.

Project 1 - Migration onto an internal Exchange Server

Holker IT successfully migrated the MWA off an unstructured data and cloud service onto an internal exchange and terminal server. With so much sensitive data to protect, Holker IT reconnected all of the MWA's 45 users to the terminal server desktop across 5 sites via VPN utilising Watchguard firewalls.

Now that the transfer is complete all users can only access data on the terminal server, which means that there is no sensitive information contained in unprotected laptops.

Holker IT have provided the MWA with a flexible and robust infrastructure, all of which was installed to the new Cyber Essentials standard.

Project 2 - Consolidation of Telecom Network

Holker IT have consolidated the MWA's disparate telecoms into a single SIP network with each site now connected back to the main Pankhurst head office at zero cost.

Holker IT were able to effect a seamless changeover in service because the SIP service was running over the same network switches and firewalls which Holker IT had installed previously.



"The go-live process was the easiest transition we have ever encountered"

- Manchester Women's Aid



manchester
women's aid

'We eventually chose Holker IT to do the work for us because of their dedication to tailoring the design to suit our needs, not just providing us with an off-the-shelf product that would work well for others but not for us. They took time to understand the organisation and make suggestions for improvement and ease of use.'

Lynne went onto explain how her team were delighted with the transition to the new system 'the go-live process was the easiest transition we have ever encountered and many staff commented

on their surprise that there were so few teething problems. This was thanks to the robust preparation including their anticipation of what may crop up and dealing with it beforehand. Paul, one of Holker's senior engineers was on site for any queries and didn't bat an eyelid at seemingly petty issues, he made many friends that day.'

Lynn Warner
Finance and Administration Manager

