

# MANAGED IT SERVICES.

## ABOUT GATEWAYS SCHOOL.

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Gateways School in Leeds is looking to the future after appointing IT network specialist Holker to keep their children safe and ensure their school IT is compliant.

The independent school, with 520 students on the roll aged two to 18, has undergone significant changes in the past sixth months – and they're already seeing a positive impact.

## THE CHALLENGE.

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In the spring of 2023, Gateways were looking for an IT provider, specialising in education, to bring stability and future vision to the IT infrastructure at the school. Having already spent £30,000 on replacement wireless hardware that had remained in its box for six months, one of the first projects was for Holker to look at the installation of the new network.

As part of the overall support strategy, Gateways needed a partner to take charge of the management of their IT systems and network.

Circumstances meant their previous IT provider could take months to resolve issues, allowing day-to-day problems such as broken printers to accumulate and remain unsolved. This disrupted teaching and learning and was becoming increasingly stressful for the staff.

**“Holker are very keen to help and listen. They're putting together a plan for the future as to how we replace and upgrade other areas of the system to ensure our IT systems are secure, safe and sustainable.**

**We made the right choice.”**

Karen Titman, Director of Digital Strategy at Gateways School



## THE SOLUTION.

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Holker visited Gateways and met with key members of staff to understand what the school wanted to achieve long term. Our team took the time to develop a knowledge of the existing systems.

Holker now provide regular visits with qualified engineers to carry out the maintenance and support of the IT system, as well as the ongoing development needs of the school.

During the summer break, Holker helped Gateways future proof their network by completing the installation of the new wireless network across the entire campus, connecting the newly refurbished buildings to the existing school as part of the project.

**HOLKER.**  
Reassuring IT