

## Network Design and Install

### Bolton at Home, Lever Gardens Court

Bolton at Home is a charitable Community Benefit Society providing around 19,000 affordable homes. Beyond housing, it offers services such as money advice, food and clothing initiatives, and employment support. It is committed to community investment and neighbourhood regeneration and works with a range of charities and social enterprises. As a member of the Greater Manchester Housing Providers, it aims to create a lasting impact in the region.



**“On a large, complex project, HOLKER provided real value for money, a robust solution, professionalism and fantastic support throughout. They were flexible if our requirements altered during the course of the project, and they delivered a resilient network that is fully supported and accessible by the multiple organisations based on-site.**

*Steve Roden, Assistant Director for Data Digital and Technology, Bolton at Home*

## THE CHALLENGE

Bolton at Home were building a brand-new sheltered accommodation, Lever Gardens Court, made up of 62 apartments for people aged 55+. They needed an IT company to install the network infrastructure and wireless internet access across the entire site. To support their 24-hour on-site care service, Bolton at Home required a partner who could provide a 24/7 out of hours support service. The project needed to be delivered within a short timeframe and within their budget.

## OUR SOLUTION

HOLKER designed a secure network solution, which included redundancy, thus ensuring the network will continue to function in the event of any hardware failure. The network was configured to separate staff and resident services, to protect Bolton at Home from potential unauthorised access and attacks, while continuing to deliver a fast internet service. Our team collaborated with the main on-site contractor to carry out the implementation of the network. HOLKER now provide a 24/7 support service to Lever Gardens Court, consisting of third line technical support. With continuous network monitoring, which alerts our engineering team of any network issues, problems can be resolved quickly to minimise any impact on services.